

MARY WADE



A five star senior community with a tradition of quality healthcare

From the Desk of David V. Hunter, President & CEO Mary Wade

March 20, 2020

Dear Mary Wade Community,

Did you know that Mary Wade practices the three C's?

- **Care** – first and foremost, we continue to care for our residents, each and every day
- **Control** – we control our environment by limiting visitation, taking the temperatures of our staff and monitoring any respiratory illness
- **Communication** – constantly communicating with families and staff, regularly to reduce fears and provide information and education

In the event of a positive diagnosis of COVID-19, Mary Wade is ready and prepared.

As you know, we are carefully monitoring all residents on a daily basis and should there be a suspected or confirmed case of COVID-19, we will be adhering to the Department of Public Health and Infectious Disease protocols. Should there be an incident, you will be among the first to know. Our nurses report that our residents are all doing well, they are safe and cared for by a dedicated team of caregivers. If you would like an update on your loved one, you can contact the nurse at 203-562-7222.

We continue to be in daily communication with the key agencies providing direction and guidelines in the care of our most vulnerable population and we will keep you apprised of any changes or updates.

I personally want to express my appreciation to the tremendous work of our staff in caring for our residents. I am proud to work with this team and want you to know that your loved one is in excellent hands.

Thank you for your confidence and your trust.

Warmly,

A handwritten signature in black ink that reads "David V. Hunter".

David
David V. Hunter
President & CEO
Mary Wade

p.s. If you missed the interview on WTNH-Channel 8 with Stan DeCosta, our Executive Director and Kara Taylor, our Director of Clinical Services, you can find the link on our website at www.marywade.org.